

FAQ's Tax Roll Transition

What has changed?

The City of Lindsay was previously issuing its own sewer and residential refuse (trash) bills. Beginning July 1, 2021, the City will now be billing for sewer and residential refuse services on an annual basis as part of the Tulare County property tax bill.

Will my water bill be included on the Tax Roll?

No! The tax roll will only include sewer and residential trash service charges.

Will delinquent (unpaid) billings be included on the Tax Roll?

Yes! Beginning July 1, 2021 the City will now be billing for any delinquent charges for sewer, refuse, and water services as a part of the Tulare County property tax bill.

When is a bill considered delinquent?

Utility billing is considered delinquent for any amounts that remain unpaid sixty (60) days past their original due date.

What do I need to do?

Please pay any current or outstanding bills for utility services through July 1, 2021, and continue to pay monthly billing for water services as normal.

When is the last day to pay my sewer and refuse (trash) charges at City Hall?

The last bill issued directly by City Hall for sewer and trash services will be issued on July 1, 2021, for June services. The last day to pay these bills at City Hall is August 2, 2021 at 4PM.

When is the last day to pay any delinquent charges at City Hall?

The last day to pay these bills at City Hall is August 2, 2021 at 4PM.

I am a landlord. How do these changes affect me?

Property owners will have to work directly with renters to collect utility charges, as warranted through rental agreements.

How do I check my bill once the City transitions sewer and refuse billing to tax rolls and know that I'm getting charged correctly?

Up to date information on sewer and refuse billing rates can be found on our website. For inquiries regarding delinquencies, please call or visit City Hall offices.

I moved out in June, how will I be receiving a final pro-rated bill?

Renters will have to work with their landlords to pay their share of annual sewer and trash charges. Owners who sell their property will have to work with their escrow company to pay their share of the annual sewer and trash charges.

Are prices increasing because of the billing transition to the tax rolls?

No, this is only a different way of collecting the same bills.

If I haven't paid my bill due to being affected by COVID-19, will the delinquent balance still be transferred to the tax roll?

All delinquent utility bills will still need to be paid. However, to help ease the financial burden that customers may experience as a result of COVID-19, the City is not charging late fees, penalties, or interest at this time.

With the change to the property tax bill will my credit balance carry forward, or can I request a refund of the over payment?

Balances will not carry onto future assessments. The Finance Department will be reviewing all accounts and refund checks will be issued as warranted for the final credit balance. We ask for all customers to be patient with this process; it will take an unknown number of weeks to fully review all accounts, process credits, and mail checks after the City Council has approved the final assessments.

Where can I go for more information?

In person: City Hall, 251 E Honolulu St., Lindsay CA 93247.

By phone: City Hall (559) 562-7102

Email: lindsaycityclerk@lindsay.ca.us