## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER City of Lindsay Did Not Meet Treatment Requirement (Turbidity)

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for June 2023 showed that ten to fifteen percent of turbidity measurements were over 0.3 turbidity units. The standard is that no more than 5 percent of samples may exceed 0.3 turbidity units per month. The turbidity levels are relatively low. However, their persistence is a concern. Normal turbidity levels at our plant are 0.1 to 0.025 turbidity units. The problem was corrected as of July 2023.

## WHAT SHOULD I DO?

- You do not need to boil your water or take other actions.
- This is not an emergency. If it had been you would have been notified immediately. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- Turbidity has no health effects. However, high levels of turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of the water, you may wish to consult your doctor.

## WHAT HAPPENED? WHAT WAS DONE?

A problem occurred with the treatment system at the water plant. Millerton Lake is experiencing an extreme increase in Turbidity levels this season due to the intense rain and snow fall runoff. Stronger storms, higher river levels, and faster stream velocity increased erosion and resulted in increased suspended sediment (turbidity) in water bodies as well as affected normal distribution of sediment along river, lake and stream beds. The City of Lindsay receives water from the Friant-Kern Canal from Millerton Lake. The water canal turbidity was ten times (10x) higher than normal, which influenced the City's treatment process.

The City has now begun implementation of a daily backwash and waste cycle to address the high levels and has now been able to bring the turbidity levels down to ensure compliance.

For more information, please contact Neyba Amezcua at 559-562-7102 ext 4 or 150 N. Mirage Ave. PO Box 369.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

## **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by City of Lindsay. State Water System Number: CA5410006.

Date distributed: [Insert date the notice is distributed].